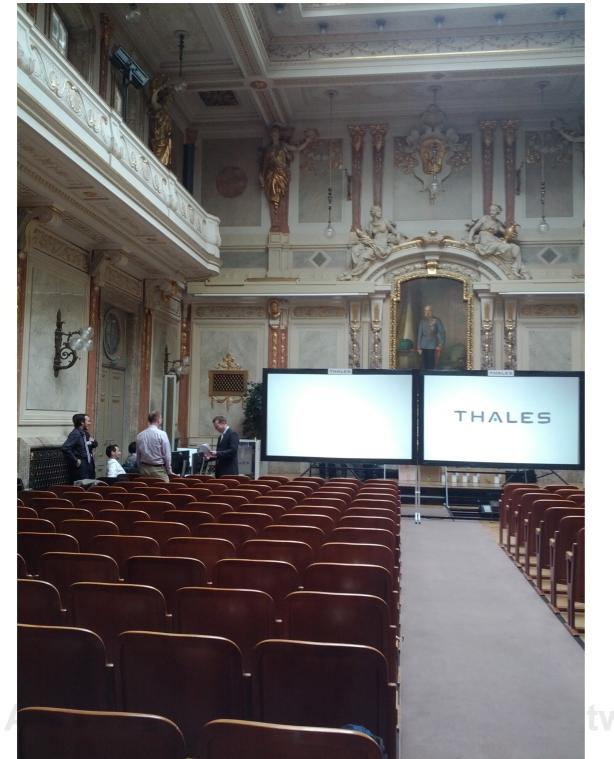


Report is a bit late, but.... Just another Cyber Exercise? Yes and No ©

- The Background:
  - Development of a National IT Security Strategy (ev. adopted Dec. 2012)
  - Existing Exercises were seen as a tad limited, also in (political) visibility
- Goals:
  - involve Public Administration and Industry, across industry sectors
  - involve all parties all the way up the escalation tree (to EKC,SKKM)
  - come up with a "credible" attack/outage scenario (I borrowed from reality)
  - create awareness for cross-sector inter-dependencies
  - provide the logistics to observe, log, report and evaluate afterwards!
    - ~50 active players / 100+ exercise managers ("gods") / 100+ observers
- Pre-existing escalation and management structure, but NOT (yet) for Cyber
  - EKC: Einsatz- und Krisen-Koordinationscenter
  - BMI Ministry of the Interior

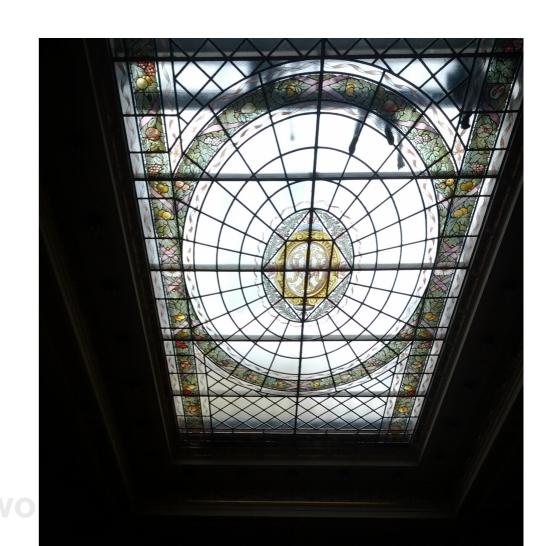






What and where? Everybody @ the Chamber of Commerce / "Haus der Industrie", in Vienna

← (Observers' Room)



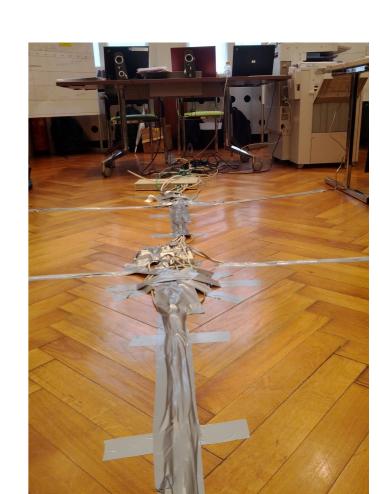




#### Players:

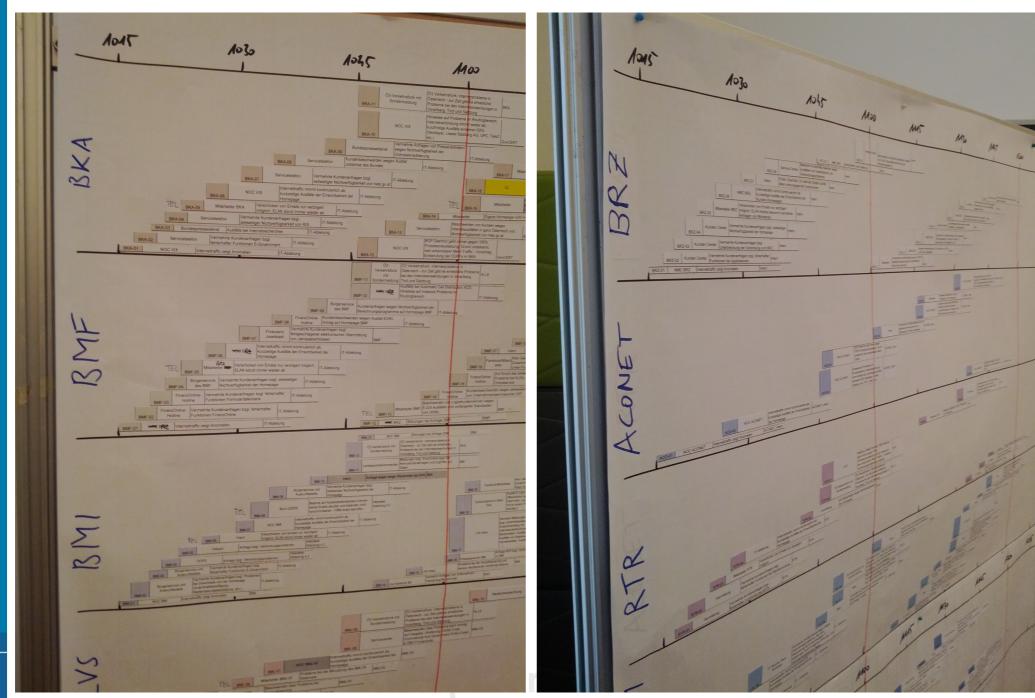
- Public Administration (BKA, BMI/BVT/Toplevel Police, BMF, BMLVS, Federal State Admins, Federal IT-Service,...)
- Financial Industry Rep.s (ÖNB, Geldservice Austria, RI Informatik)
- Power Distribution (Wien Energie, e-Control, ...)
- A1 Telekom, CERT.at
- ...distributed across different rooms in building
- Experts (aka Gods):
  - Power Distribution (APG)
  - ISPs (ACOnet-CERT, UPC, A1Telekom)
  - Regional Health Services, Public Administration
  - Financial Industry, Telekom Regulator
  - IBM, Microsoft
  - Infraprotect (scripting engine and logistics)







Incident "reality" based on sophisticated scripts:







- Interesting results (from my point of view!):
  - Possibilty / Opportunity to (also) play against the own orgisation at home
    - done by ACOnet, A1Telekom,...
  - Preparation needs much more time to involve "all relevant" players on a national level
    - both for the player role and he "god" role (and observation)
- Some lessons learned:
  - (not a surprise:) need for more human resources and split of responsibility
  - some organisations are well-prepared. others should start with internal exercises
  - internal communication and preparedness (helpdesk, management,...)
  - incompatibility of federal model for dealing with emergencies with the cyber environment
  - PR work at the end became a desaster^Wchallenge → integrate into scenario and better prepare for the real-world challenges at the end





- Some lessons learned (cont.):
  - mutual trust is a fundamental requirement
  - try to define, agree and document structures / responsibilities / interfaces
  - exchange of information across "sectors" is vital
  - health services sector is important, but was missing →next time ☺
  - while the lack of legal provisions sometimes helps in being "creative",
  - the existing (future) legal framework must provide possibilities to share information and protect the "players"
  - and
  - management of human resources is vital!
- Next steps:
  - repeat the exercise
  - research project SCUDO
  - follow-up on national ICT-Security Strategy and Cyber-Security Strategy





# Questions?



