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O365 ... Pitting the Theory Against the Practice

64th TF-CSIRT



CERT-XLM - Computer Security Incident Response Team

Once upon a time ...

- ... a company gets a report from one of its customer
- Customer received an email
 - "Hey our bank account info changed"
 - "New info in attachment"
- Email analysis:
 - Mail from: a foreign domain
 - From: spoofed, someone the victim used to exchange with
 - Body: usual phrasing, company signature
 - Attachment: company template
- How could this happen ?
 - BEC, despite MFA
 - Malicious application registered, with too much permissions
 - Guest access abused
 - Anti-spoofing policy bypassed
 - New inbox rule created, forwarding to attacker
- Attacker accessed other things ?
- How to lock out the attacker ?

This talk

- The surface: attacker getting in
 - Usual one: web GUI (admin consoles, Teams, SharePoint/OneDrive, Office online, Webmail,)
 - But several new entry points
 - You said MFA ?
- The complexity: sealing the holes (at least trying $^{(\vee)}_{-}$)
 - "Click here, click there and you are done" Really ?
 - Configuration everywhere, redundancy, overwriting ?
 - Logs: what is what
 - Documentation
- Incident Response: what happened
 - Collecting/Parsing/Understanding logs
 - Focus on sign-ins logs and email transactions (Message Trace Report)
 - O365 activity
 - Azure activity
 - The compromised user is disabled ... Really ?

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The Exposed Surface ... Web Services

atp.azure.com

admin.microsoft.com

	Name	Description
Ø	Azure ATP	Identify, detect, and investigate advanced threats, compromised identities, and malicious insider actions directed at your organization.
	Azure Active Directory	Go deep with identity management. Enable multi-factor authentication, self-service password reset, and edit company branding.
0	Compliance	Manage your compliance needs using integrated solutions for data governance, encryption, access control, eDiscovery, and more.
Þ	Endpoint Manager	A single management experience for the End User Computing team in IT to ensure employees' Microsoft 365 devices and apps are secured, managed, and current.
B C	Exchange	Manage advanced email settings, such as quarantine, encryption, and mail flow rules.
≫	Power Automate	Manage the automation of repetitive and time-consuming tasks in the Power Platform admin center, where you can set up connections to web services, files, or cloud-based data and put them to work.
٥	Office configuration	Manage, configure, and monitor deployment of Microsoft 365 Apps for your organization.
Q	Search & intelligence	Manage Microsoft Search settings including services and content that are available for people in your organization. Make finding internal tools, documents, and people just as easy as searching the web in Bing.
\Rightarrow	Stream	Choose how Microsoft Stream works for your organization.
∲	Stream OneDrive	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types.
 	Stream OneDrive Power Apps	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile.
∲ ⊗ ⊗	Stream OneDrive Power Apps Power Bl	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile. This admin center enables Power BI service admins to manage a Power BI tenant for your organization. The portal includes items such as usage metrics and settings.
 ♦ ♦	Stream OneDrive Power Apps Power Bl Security	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile. This admin center enables Power BI service admins to manage a Power BI tenant for your organization. The portal includes items such as usage metrics and settings. Get visibility into your security state, investigate and protect against threats, get recommendations on how to increase your security, and more.
 ♪ ⊗ ⊡ ⊕ ⊛ 	Stream OneDrive Power Apps Power BI Security SharePoint	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile. This admin center enables Power BI service admins to manage a Power BI tenant for your organization. The portal includes items such as usage metrics and settings. Get visibility into your security state, investigate and protect against threats, get recommendations on how to increase your security, and more. Manage site collections, list and library permissions, file storage and sharing.
 ♦ ⊗ <th>Stream OneDrive Power Apps Power BI Security SharePoint Dynamics 365 Apps</th><th>Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile. This admin center enables Power BI service admins to manage a Power BI tenant for your organization. The portal includes items such as usage metrics and settings. Get visibility into your security state, investigate and protect against threats, get recommendations on how to increase your security, and more. Manage site collections, list and library permissions, file storage and sharing. Use the Dynamics 365 admin center to manage your environment, manage capacity, monitor usage and perform other admin operations.</th>	Stream OneDrive Power Apps Power BI Security SharePoint Dynamics 365 Apps	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile. This admin center enables Power BI service admins to manage a Power BI tenant for your organization. The portal includes items such as usage metrics and settings. Get visibility into your security state, investigate and protect against threats, get recommendations on how to increase your security, and more. Manage site collections, list and library permissions, file storage and sharing. Use the Dynamics 365 admin center to manage your environment, manage capacity, monitor usage and perform other admin operations.
 ♪ ♪ ↓ ↓	Stream OneDrive Power Apps Power BI Security SharePoint Dynamics 365 Apps Teams	Choose how Microsoft Stream works for your organization. Control access and sharing settings, default storage, and allowed file types. Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile. This admin center enables Power BI service admins to manage a Power BI tenant for your organization. The portal includes items such as usage metrics and settings. Get visibility into your security state, investigate and protect against threats, get recommendations on how to increase your security, and more. Manage site collections, list and library permissions, file storage and sharing. Use the Dynamics 365 admin center to manage your environment, manage capacity, monitor usage and perform other admin operations. Configure messaging, conferencing, and external communication options for your users.

The Exposed Surface ... and also

- Guest/Partner: can **access** your SharePoint and Teams
- Application registered (OAuth2) based on user consent
- Azure: cloud computing (VM, storage, DB, ...) exposed by default
- Authentication protocols
 - Modern (OAuth2): support MFA
 - Legacy:
 - does not support MFA (MFA policy bypassed)
 - IMAP, POP, SMTP, ActiveSync, MAPI, EWS
 - What and how to:

https://docs.microsoft.com/en-us/exchange/ clients-and-mobile-in-exchange-online/ disable-basic-authentication-in-exchange-online

Sharing

When this setting is selected, all users can add people outside the organization as guests, so they appear on the Guest users page. When this setting isn't selected, only admins can add guests. Learn more about guests in your organization.

You can also change the external sharing settings for SharePoint.

Let users add new guests to the organization



Data Management

- Sharing
 - user can share links with external user
 - to company SharePoint or to their OneDrive
- Add-In
 - Can be installed by users in Office online, Teams
 - Additional applications (Evernote, Zoom, ...)
 - Nothing in logs !
- Recycle bin
 - nothing deleted
 - until applied on the 2nd recycle bin

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earch all apps Q	Sailpoint SailPoint Technologies, Inc.	Additio Additio	Vimbella	School Day Wellbeing School Day Helsinki Oy
	SailPoint app enables users to get the access	Additio enhances the learning of personalized	Commander is a bot for building and running	School Day is the easiest way for K12 schools
ture d	they need to stay productive right from within the tool they use the most, all while	skills of students linking formative assessment, curriculum and instruction. The school	custom commands to automate business functions. It provides a development	and districts to support student wellbeing and social-emotional learning. School Day asks
ular on Teams				
a picks				
at's new	🧼 Zeplin Zeplin	Piazza Piazza	Group Address Book - Next NextSet.inc.	Wallboard Bridge Communications LLC.
	Zeplin is an organized workspace where you	Piazza is a free platform for instructors to	There are the following features You can	Build and monitor groups of users presence on
egories	can publish designs from design tools and the entire team can collaborate to ship beautiful	e efficiently manage class Q&A. Students can . post questions and collaborate to edit	display the organization in a hierarchical structure and list members Users can be	a single screen in real time. Monitor 1 small group for free, or purchase a subscription to
Ication				
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iect management	Flowdoh Enadoc	Avishkaram Technologies Pvt Ltd	Apwize Mapwize	Alvao Service Desk AlVAO S.CO.
lities	Flowdoh is a Business Process Management	TagMyFav for Microsoft Teams brings you an	With the Mapwize for Microsoft Teams App,	Alvao Service Desk is a friendly face for
ial	(BPM) and workflow automation solution that transforms organizations with efficient	easy bookmarking solution to make collaboration & communication easier. With	you can have access to the indoor maps of your facilities directly from within Microsoft	requesters, a powerful tool for internal services teams. Alvao Service Desk provides a single
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p features	H3 Solutions, Inc.	Nikabot Impossible Labs	Contacts by InfraCom Cellip AB	Smartflo Tata Teleservices Ltd.
sonai apps	Your AtBot allows you to create conversationa	Nikabot asks your team members one simple	List colleagues, phone gueues and external	Empower your business communication with
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etings	Documents	🗋 Nom 🛛 Dat	e de suppression↓ Supprimé par Créé par	Emplacement d'origine
	Pages Contenu du site Corbeille Modifier			
	Revenir à l'affichage standard de SharePoint	Vous ne trouvez pas ce que vous recherchez i <mark>Regardez dans la Co</mark>	rbeille secondaire	

The Complexity

- Admin interfaces
 - More than 15 consoles
 - Admin center, AAD portal, compliance center, security center,
 - OneDrive admin, Teams admin, exchange admin, ...
- Licensing
 - Impact log retention, features (Powershell cmdlets, Identity Protection, policies, ...)
 - E1/E3/E5/P1/P2/Business Premium/M365/O365/D365/....
- Configuration
 - Conditional Access in multiple locations: overwritten ?
 - User management: redundancy between Azure AD and admin center
 - Best practices in official documentation
- Logs
 - Sign-ins, audit logs, activity logs, risky users, risky sign-ins, ...
 - Multiple GUIs + PowerShell to extract: different results (limitations, fields, latency)
 - Consoles: ATP, Log analytics, ADX, Cloud App Security, ...
- Documentation
 - A lot on docs.microsoft.com
 - But lots of embedded links in pages ... quickly 10 pages opened for a simple question
 - difficult to find clear information (fields meaning, options, how to configure, ...)



Forensic: Azure AD sign-ins logs (1/4)

• What: all logins (O365 apps, admin consoles, Azure AD)

• 4 types

- Interactive: performed explicitly by the user
- Non-interactive: performed by an application on behalf the user
- Service Principals: performed by non-user account
- Managed: performed by resource that have their secrets managed by AAD
- More details: https://docs.microsoft.com/en-us/azure/active-directory/reports-monitoring/concept-all-sign-ins

• Caveats

- For small tier: 1 week retention, no PowerShell cmdlet
- Anyway, max 1 month retention
- From GUI: 1 day latency
- With powershell (no latency):

```
Import-Module DFIR-0365RC
$enddate = get-date
$startdate = $enddate.adddays(-30)
Get-AADLogs -StartDate $startdate -Enddate $enddate
```

Forensic: Azure AD sign-ins logs (2/4)

- Log export
 - GUI: 4 csv with logins + 4 csv "auth details"
 - PowerShell (if available)
 - Authentication with details in each object
 - All in one with DFIR-O365RC module
- Meaningful fields (Json naming)
 - CreatedDateTime
 - UserPrincipalName (email)
 - IPAddress
 - Location
 - Status.ErrorCode (0=success)
 - AppId/AppDisplayName = "from where the attacker logged in?"
 - ResourceId/ResourceDisplayName "on what the attacker logged in?"
 - ClientAppUsed
 - DeviceDetails (OS, browser version, ...)
 - AppliedConditionalAccessPolicies
 - AuthenticationProcessingDetails (factors, token, ...)

"Id": "e18f67d4-c6b8-49e3-bbff-9b31133dbe00", "CreatedDateTime": "2021-08-02T13:40:48Z", "UserDisplayName": "MOD Administrator", "UserPrincipalName": "admin@m365x497090.onmicrosoft.com", "UserId": "21472bf1-a44c-4ef0-90b6-d0c5ec2e39b8", "AppId": "89bee1f7-5e6e-4d8a-9f3d-ecd601259da7", "AppDisplayName": "Office365 Shell WCSS-Client", "IpAddress": "217.31.74.130", "ClientAppUsed": "Browser", "CorrelationId": "3b8b3515-20ac-4ed5-ac88-796ac0366051", "ConditionalAccessStatus": "notApplied", "OriginalRequestId": "", "IsInteractive": true, "TokenIssuerName": "", "TokenIssuerType": "AzureAD", "ProcessingTimeInMilliseconds": 58, "RiskDetail": "none", "RiskLevelAggregated": "none", "RiskLevelDuringSignIn": "none", "RiskState": "none", "RiskEventTypes": [

| | |],

"ResourceDisplayName": "Microsoft Graph", "ResourceId": "00000003-0000-0000-000000000000", "AuthenticationMethodsUsed": [



Forensic: Azure AD sign-ins logs (3/4)

- "Fun" Fact 1
 - I logged in to 1 of the web interface
 - Can you guess which one ? $\ensuremath{\textcircled{}}$
- Caveats with web logins
 - 1 login = multiple lines in interactive + non-interactive
 - Span over few seconds
 - Browser version: not always the one of the user
 - OS version: not always the one the user
- Other logins
 - Outlook client: ok, 1 line
 - Webmail: ok, 1 line (Exchange)
 - PowerShell: ok, application identifiable

interactive:

"2021-08-02T13:40:48Z","Office365 Shell WCSS-Client","Microsoft Graph"
"2021-08-02T13:40:48Z","Office365 Shell WCSS-Client","Office365 Shell WCSS-Server"
"2021-08-02T13:40:44Z","Office365 Shell WCSS-Client",""
"2021-08-02T13:40:44Z","Microsoft Office 365 Portal","Windows Azure Active Directory"
"2021-08-02T13:40:39Z","Microsoft Office 365 Portal","Windows Azure Active Directory"
"2021-08-02T13:38:45Z","Office365 Shell WCSS-Client","Office365 Shell WCSS-Server"
"2021-08-02T13:38:45Z","Office365 Shell WCSS-Client","Office365 Shell WCSS-Server"
"2021-08-02T13:38:44Z","Office365 Shell WCSS-Client","Office 365 Exchange Online"
non interactive:

'2021-08-02T13:40:49Z","M365 Admin Services","Office 365 Exchange Online" "2021-08-02T13:40:49Z","M365 Admin Services","Windows Azure Active Directory" "2021-08-02T13:40:49Z","M365 Admin Services","Microsoft Graph" "2021-08-02T13:40:49Z", "Microsoft Office 365 Portal", "M365 Admin Services" '2021-08-02T13:40:48Z","My Apps","AAD App Management" '2021-08-02T13:40:48Z","My Apps","Windows Azure Active Directory" "2021-08-02T13:40:48Z","Office365 Shell WCSS-Server","PowerApps Service" '2021-08-02T13:40:48Z","Office365 Shell WCSS-Server","My Apps" '2021-08-02T13:40:48Z","Microsoft Office 365 Portal","Microsoft password reset service" "2021-08-02T13:40:47Z","Microsoft Office 365 Portal","Skype and Teams Tenant Admin API" '2021-08-02T13:40:47Z","Microsoft Office 365 Portal","Office 365 Reports" '2021-08-02T13:40:47Z","Microsoft Office 365 Portal","Office 365 Reports" "2021-08-02T13:40:47Z","Microsoft Office 365 Portal","Office 365 Exchange Online" '2021-08-02T13:40:47Z","Microsoft Office 365 Portal","Microsoft Graph" '2021-08-02T13:40:46Z","Microsoft Office 365 Portal","Microsoft Office 365 Portal" "2021-08-02T13:40:46Z","Microsoft Office 365 Portal","Microsoft Office 365 Portal" '2021-08-02T13:40:46Z","Microsoft Office 365 Portal","Microsoft Office 365 Portal" '2021-08-02T13:40:46Z","Microsoft Office 365 Portal","Windows <u>Store for Busines</u>s" "2021-08-02T13:40:44Z","Microsoft Office 365 Portal","Windows Azure Active Directory" "2021-08-02T13:40:44Z","Microsoft Office 365 Portal","Microsoft Office 365 Portal" '2021-08-02T13:38:46Z","Microsoft Office 365 Portal","Windows Azure Active Directory" "2021-08-02T13:38:46Z","Microsoft Office 365 Portal","Microsoft Office 365 Portal" '2021-08-02T13:38:46Z","Microsoft Office 365 Portal","Microsoft Office 365 Portal"

Forensic: Azure AD sign-ins logs (4/4)

- "Fun" Fact 2
 - Applications IDs
 - Rogue applications might have nice name
- What is a registered application
 - Internal or external application
 - For which an admin or user gave consent
 - Permissions: access data or act on behalf the user (defined in the consent request popup, Oauth scope)
 - Can be listed using PowerShell (see later)
- Caveats
 - At Excellium, 635 applications (!! mainly Microsoft stuff)
 - 1 week of sign-ins: 147 distinct AppId
 - ... only 91 application IDs recognized !
 - Opened a ticket for the 56 remaining: not documented, and will not be



Forensic: Azure AD audit logs

- What: tenant management, user/group CRUD, admin operations
- Caveats
 - For small tier: 1 week retention, no PowerShell cmdlet
 - Anyway, max **1 month** retention
 - From GUI: 1 day latency
- With powershell (no latency):

```
Import-Module DFIR-0365RC
$enddate = get-date
$startdate = $enddate.adddays(-30)
Get-AADLogs -StartDate $startdate -Enddate $enddate
```

• Log content: straightforward

Forensic: Collect applications registered (1/2)

- Reason 1
 - To interpret sign-ins logs (well ... now you know ... not exhaustive !)
 - How:
 - 3/4 Screenshots from GUI ©
 - For the tenant:

Import-Module AzureADPreview Connect-AzureAD						
Get-AzureADServicePrincipal -All: \$true	ConvertTo-Json	Out-File	-Encoding utf8	-FilePath	AllApplications.j	son

- "First party": <u>https://docs.microsoft.com/en-us/troubleshoot/azure/active-directory/verify-first-party-apps-sign-in</u>
- Reason 2
 - Identify consent given to rogue application, and associated permissions
 - Subset of Azure audit logs (hence, same limitations)
 - How:
 - Collect consents given:
 - List permissions: <u>https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/</u> <u>detect-and-remediate-illicit-consent-grants?view=0365-worldwide</u>

Import-Module DFIR-0365RC

\$enddate = get-date
\$startdate = \$enddate.adddays(-30)
Get-AADApps -StartDate \$startdate -Enddate \$enddate

Forensic: Applications consent given (2/2)

• Caveats:

- Parsing ... well ...
- IpAddress always empty in my tests
- Permissions granted not listed

```
"Id": "Directory_564a0c64-1a12-4366-9aa5-b4fc9b715037_QW092_110411038",
"Category": "ApplicationManagement",
"CorrelationId": "564a0c64-1a12-4366-9aa5-b4fc9b715037",
"Result": "success",
"ResultReason": "",
"ActivityDisplayName": "Consent to application",
"ActivityDateTime": "/Date(1626858159447)/",
"LoggedByService": "Core Directory",
"OperationType": "Assign",
"InitiatedBy": {
  "User": "class InitiatedByUser {\n Id: 21472bf1-a44c-4ef0-90b6-d0c5ec2e39b8\n DisplayName: \n
                                                                                                  IpAddress: \n UserPrincipalName: admin@M365x497090.onmicrosoft
  "App": null
},
"TargetResources": [
                                                                        DisplayName: Pickit App\n
                                                                                                   Type: ServicePrincipal\n UserPrincipalName: \n GroupType: \n
  "class TargetResource {\n Id: 814a3e87-085f-40d9-a157-48aa4bb3937f\n
],
"AdditionalDetails": [
  "class AdditionalDetail {\n Key: User-Agent\n Value: EvoSTS\n}\n"
```



Forensic: O365 audit logs (1/2)

- What: activity on applications (Office, Webmail, Teams, OneDrive, ...)
- **Operations** of interest:
 - UserLoggedIn/UserLoginFailed: sign-ins are better, but can overcome sign-ins limitations
 - MailItemsAccessed (only license E5 ⁽ⁱ⁾, only contain the message ID)
 - Create, Sent, New-InboxRule, Set-InboxRule
 - FileAccessed
 - https://docs.microsoft.com/en-us/microsoft-365/compliance/search-the-audit-log-in-security-andcompliance?view=o365-worldwide#audited-activities

• Collect from GUI:

- 1 month max
- Csv: json in csv, sometimes corrupted

Import-Module DFIR-0365RC

\$enddate = get-date
\$startdate = \$enddate.adddays(-90)
Search-0365 -StartDate \$startdate -Enddate \$enddate -UserIds "email1@domain.tld", "email2@domain.tld"

• Collect from **PowerShell**:

- 3 months max
- With Search-UnifiedAuditLog cmdlet: json escaped in json ... ?!?!
- With DFIR-O365RC module: json line

Import-Module DFIR-0365RC

\$enddate = get-date
\$startdate = \$enddate.adddays(-90)
Get-0365Full -StartDate \$startdate -Enddate \$enddate -RecordSet "All"

Forensic: O365 audit logs (2/2)

- Caveats with Search-UnifiedAuditLog
 - "Search-UnifiedAuditLog -StartDate 07/01/2021 -EndDate 08/03/2021 | ConvertTo-Json"
 - "AuditData" is namely where all info are ...

```
{
    "PSComputerName": "outlook.office365.com",
    "RunspaceId": "b93626fd-7d16-4983-b90d-8cf4185b56fe",
    "PSShowComputerName": false,
    "PschowComputerName": false,
    "RecordType": "AzureActiveDirectoryStsLogon",
    "CreationDate": "\/Date(1627946033000)\/",
    "UserIds": "admin@M365x497090.onmicrosoft.com",
    "Onenations": "UserLoggadIn"
    "AuditData": "{\"CreationTime\":\"2021-08-02T23:13:53\",\"Id\":\"dcb61483-e579-4b0e-8e62-5flec8f4de00\",\"Operation\":\"UserLoggedIn\",
    "ResultIndex": 1,
    "ResultIndex": 1,
    "ResultCount": 2710,
    "Identity": "dcb61483-e579-4b0e-8e62-5flec8f4de00",
    "Identity": "dcb61483-e579-4b0e-8e62-5flec8f4de00",
    "Johnanged"
},
```

- DFIR-O365RC module: all good, normal json
- Event content: straightforward



Forensic: Azure activity logs

- What: all related to Azure resource CRUD
 - Storage
 - DB
 - VM
 - Firewall
 - Network interface
 - ...
- Content
 - Json escaped in json is back $\textcircled{\odot}$
 - Can identify rogue resource creation/modification
- How: DFIR-O365 module



l l l'uglug", "Administrative"
Value: Administrative,
"localizedvalue": "Administrative"
"httpRequest": {
"clientRequestId": "9996f36c-8ef4-4ca4-9739-720038734827",
"clientIpAddress": "; ",
"method": "PUT"
"id": "/subscriptions/
"level": "Informational",
"resourceGroupName": "
"resourceProviderName": {
"value": "Microsoft.Compute".
"localizedValue": "Microsoft.Compute"
"personal data "/ (ubconstraine)
resource type : {
Value: Microsoft.Compute/VirtualMacrines,
"IocalizedValue": "Microsoft.Compute/VirtualMachines"
"operationId": "109c484f-166a-4ef5-8513-53131326f71d",
"operationName": {
"value": "Microsoft.Compute/virtualMachines/write",
"localizedValue": "Create or Update Virtual Machine"
},
"properties": {
"statusCode": "Created",
"serviceRequestId": "37a74ea3-a900-43a0-a5ac-66f64c2a6400",
<pre>"responseBody": "{\"name\":\"test-gwen\",\"id\":\"/subscriptions/</pre>
"eventCategory": "Administrative".
"entity": "/subscriptions/
"messape": "Microsoft.Compute/virtualMachines/write".
"bigranchy" · · ·
"localizedValue": "Accepted"
"subStatus": {
"value": "Created",
"localizedValue": "Created (HTTP Status Code: 201)"
eventTimestamp": "2921-08-05T15:45:24.30107922",
"submissionTimestamp": "2021-08-05T15:46:46.1734172Z",

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Forensic: Message Trace Reports

- What: email gateway logs, MTA in/out
- Collect from the GUI:
 - Asynchronous, takes time
 - 3 months available
 - Choose "Extended Report"
- Caveats:
 - Latency: 24 hours to see last emails
 - Sender: body, not envelop (body spoofing not distinguishable)
 - Some of the headers: not documented, and won't be
 - https://github.com/MicrosoftDocs/OfficeDocs-0365seccomp/issues/442
 - "We do not publicly advertise the purposes of all headers as the bad guys would then be able to use them to game the system"
 - Might be not exhaustive
 - Filter on recipient only: 3 emails missing
 - Filter on recipient + original client IP: the 3 emails appears ?!?
 - Ticket to Microsoft: "blocked emails not included until explicitly requested in the filter"
 - BUT: the 3 emails were "blocked" at one step ... and were finally delivered to user inbox
 - So: How do we identify all impacted users by a fraudulent email ???



Forensic: Disk timeline

- What: MACB timestamps of files and directories
- OneDrive "on-demand"
 - Files only temporarily downloaded when user opens it
 - Any files under "Documents" and "Desktop" are synced
 - Impact: forget about the **MFT** for user documents \bigcirc
- "Solution"
 - LNK files are still there
 - Rely on O365 audit logs
 - FileAccessed
 - FileCopied
 - FileDeleted
 - FileModified
 - FileMoved
 - FileRenamed
 - FileDeletedFirstStageRecycleBin
 - FileDeletedSecondStageRecycleBin
 - FileDownloaded
 - FileUploaded

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Containment: Token revocation, password reset

- Caveats on hybrid environment with Azure AD and AD on premise:
 - Scenario 1
 - Admin change an on-premise password with "user must change password at next logon"
 - Result: old password still active in Azure AD until user change it $\textcircled{\sc op}$
 - Scenario 2
 - Admin disable a user account on-premise
 - Result: account still active until next synchronization
 - Solution: force synchronization or disable the user everywhere
 - Scenario 3
 - User gave consent to a rogue application.
 - The application gets 2 tokens to impersonate the user's account: access token and refresh token (to generate new access token)
 - Result: access token is non-revocable
- Documentation:
 - https://docs.microsoft.com/en-us/azure/active-directory/hybrid/tshoot-connect-password-hash-synchronization#one-object-is-not-synchronizing-passwords-manual-troubleshooting-steps
 - https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/remove-former-employee-step-1
 - https://docs.microsoft.com/en-us/azure/active-directory/develop/active-directory-configurable-token-lifetimes
 - https://docs.microsoft.com/en-us/azure/active-directory/develop/refresh-tokens
 - https://docs.microsoft.com/en-us/powershell/module/azuread/revoke-azureaduserallrefreshtoken



Remediation: Email policies

- Case:
 - Simple body spoofing
 - Ended in inbox ... despite appropriate phishing policy

• Caveat:

- Welcome to Artificial "Intelligence" ©
- "Spoof Intelligence" = Mail From (not body)
- "degree of confidence"
- If no spam policy, might ends in inbox finally
- "Solution":
 - Click everywhere to configure policies
 - And test with the client (spoofing, body spoofing)

O 1 - Standard This is the default value. The severity of the action that's taken on the message depends on the degree of confidence that the message is phishing (low, medium, high, or very high confidence). Impersonation Impersonation protect (5/350) ① Enable users to protect (5/350) ① Enable impersonation protection for up to 350 internal and external users. Learn more about adding users to impersonation protection Manage 5 sender(s) Include domains to protect (1) Enable impersonation protection for these internal and external sender domains Include domains 1 own ① View my domains Include custom domains ① Add trusted senders and domains so they are not flagged as an impersonation based attack Manage 12 trusted sender(s) and domain(s) ✓ Enable mailbox intelligence (Al) that determines user email patterns with the frequent contacts to identify potential impersonation attempts Learn more ✓ Enable Intelligence for impersonation protection (Recommended) Enable Intelligence impersonation protection (Recommended) Enable Intelligence impersonation protection (Recommended) Enable Intelligence impersonation results based on each user's individual	Phishing email threshold ①			
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sender map and allows you to define specific actions on impersonated messages		Enable Intelligence for impersonation protection (Recommended) Enables enhanced impersonation results based on each user's individual sender map and allows you to define specific actions on impersonated messages		

Learn more about Spoof Intelligence



In a "nutshell"

• Initial Access

- MFA bypass due to legacy protocols on mailboxes, bruteforce possible
- Consent to application registration by default
- Azure resource without basic practices (VM, blob storage, DB)
- Guest/partners access rights by default
- Policies bypassed (phishing/spam)
- ... and all we don't know yet $\textcircled{\sc op}$
- Data acquisition
 - PowerShell to collect logs, https://github.com/ANSSI-FR/DFIR-O365RC
 - It works
 - It handles token refresh, API throttling, limited number of results per query
 - PowerShell to collect configuration (application IDs, application permissions)
 - Collect Message Trace Reports from GUI (beware of latency)
 - Collect other configurations with ... screenshots (user consent, policies)
- Logs analysis
 - Logins: "sometimes" hard to identify the source and targeted application
 - application ID puzzle
 - Some "Operations" available but not filled
 - Caution: Message Trace Report latency and still, not exhaustive



Thank you



TLP:WHITE // TF-CSIRT 2021 // O365: Pitting the Theory against the Practice // CERT-XLM