

TF-CSIRT Strategy

2017 – 2020

Authors: Vladimir Bobor, Zuzana Duracinska, Nicole Harris, Sigita Jurkynaite, Baiba Kaskina, Irina Mikhailava, Don Stikvoort, Jan Vykopal

16 March 2017

TF-CSIRT Mission

The mission of TF-CSIRT is to facilitate and improve the collaboration between the European CSIRT community to make cyber space a better place.

Why Us?

TF-CSIRT operates with a European mindset, and strives to make its services and meetings inclusive, accessible, easy-to-reach, and affordable for all CSIRTs in Europe – regardless of sector. Through the Trusted Introducer service, TF-CSIRT can offer well-maintained and up-to-date information and provide teams with recognition status via its differentiated listing, accreditation and certification processes.

Critical Success Factors

The following critical success factors for TF-CSIRT have been identified:

1. Knowledge within and beyond the community is leveraged to provide high quality training and trainers.
2. Live meetings happen.
3. A governance and financial models that are fit for purpose.
4. We provide a reliable infrastructure that meets community needs.
5. We drive projects with impact.
6. There is sustainable membership development and engagement.
7. We foster the “we feeling”.
8. There is trusted information and maturity processes.
9. TF-CSIRT has prestige and visibility.

Strategic Aims

The TF-CSIRT Steering Committee has set the following strategic aims for 2017 – 2020.

1. Improve TF-CSIRT governance.
2. Leverage community knowledge.
3. Champion the prestige and visibility of TF-CSIRT.
4. Develop a future business and financial model.
5. Improve face-to-face engagement.
6. Improve internal organizational processes.
7. Safeguard and enhance the trusted infrastructure’s maturity process.

Goals

The TF-CSIRT strategic aims will be addressed via the following goals. Three broad priority levels have been identified: P1 being the most immediate tasks to tackle, and P3 being areas that will be addressed later in the work cycle. These goals will form a living project plan that will be maintained on the TF-CSIRT wiki and will be further scoped and added to over the duration of this strategy document.

No.	Priority	Goal	Responsible Lead
1. Improve TF-CSIRT Governance (P1)			
1.1		Create a Steering Committee communication pitch	
1.2	P1	Increase the length of terms for Steering Committee members	Nicole
1.3	P1	Adopt a portfolio of work for each Steering Committee member	Zuzana
1.4	P1	Have a Steering Committee update at every meeting	Baiba

No.	Priority	Goal	Responsible Lead
2. Leverage Community Knowledge (P2)			
2.1		Develop the training portfolio	
2.2	P1	Re-evaluate the positioning of training	
2.3	P1	Re-establish working groups and secure resources	

No.	Priority	Goal	Responsible Lead
3. Champion the prestige and visibility of TF-CSIRT (P2)			
3.1	P1	Identify trust circles and key conversations to join and dedicate responsibility	Lionel

No.	Priority	Goal	Responsible Lead
4. Develop a future business and financial model (P3)			
4.1	P3	Research future models and options for TF-CSIRT structure and present to members	

No.	Priority	Goal	Responsible Lead
5. Improve face-to-face engagement (P1)			
5.1	P1	Revisit content format for meetings	Sigita
5.2	P1	Introduce post meeting evaluation by Steering Committee and community (not survey)	Nicole
5.3		Ensure 80% of accredited teams at meetings annually	

5.4		Keep meetings affordable	
5.5		Co-locate meetings	

No.	Priority	Goal	Responsible Lead
6. Improve internal organizational processes (P1)			
6.1	P1	Clarify the roles and responsibilities of SC, GÉANT and Service Provider	Vlad and Jan
6.2		Evaluate existing resource allocation to activities	

No.	Priority	Goal	Responsible Lead
7. Safeguard and enhance the trusted infrastructure's maturity process			
7.1	P1	Complete revision of listed criteria and status	Sigita and Nicole
7.2		Revise accredited criteria and status	
7.3		Encourage team progression through maturity status	

DRAFT

Input Information

Using Simon Sinek’s Golden Circle model, the following priority areas were identified by the TF-CSIRT Steering Committee.

<p style="text-align: center;">HOW</p> <ol style="list-style-type: none"> 1. Training 2. Meetings 3. CSIRT Maturity Service 4. Infrastructure Services 5. Community Led Consensus Process 6. Community Led Projects 7. Organisational Support / Secretariat 8. Collaboration / Cooperation with Partners 9. Funding 	<p style="text-align: center;">WHAT</p> <ol style="list-style-type: none"> 1. Provide Trusted Environment 2. Provide TI Directory 3. Support Maturity Improvements 4. Face to Face Opportunities 5. Knowledge Exchange 6. Community Management 7. Recognition
<p style="text-align: center;">WHO</p> <ol style="list-style-type: none"> 1. CSIRTS in Europe 2. Cyber Security Experts 3. GÉANT 4. CSIRT Constituencies 5. Liaisons 	<p style="text-align: center;">WHY</p> <p>“Make cyber space a better place”</p> <p>“Make the internet more secure”</p> <p>“Protect: society, companies, citizens”</p> <p>“To make better use of technology”</p> <p>“The security of everything we do and rely on is improved when CSIRT teams meet and communicate”</p> <p>“To help each other and others do our ‘ their jobs”</p> <p>“To do our daily job better / to serve the community”</p> <p>“To be more effective”</p>

Stories and Success

The reasons why we commit to the TF-CSIRT Steering Committee are:

- Enjoying organizing things / fixing things.
- Justification for attending TF-CSIRT.
- Self-reinforcement / feeling good.
- Influencing how things work.
- Spend time more efficiently.
- Travel.
- Rich experience.

- Influencing the “hub” / building trust relationships.
- Developing skills: including English!
- Ability to make projects that are a personal passion work in the community.
- Representing our own constituencies / giving a voice.
- Historical continuation.
- Working with smart people.
- Exposure for organization / exposure for self.
- Community.
- Personal challenge.
- Trying new things.
- Social / fun / dinner / beer.

Things we are proud of:

- Developing a TF-CSIRT strategy.
- Baiba!
- Improving interaction at meetings / engaging communities.
- 30% increase in participation at meetings in the last 3 years.
- Building the prestige of the event (particularly for hosts).
- Establishing response testing.
- TRANSITS / SIM3 / TI Service.

DRAFT